

CONFIDENCE SECURITY SERVICES & HOUSE KEEPING SERVICES

Office Address – #22, Kudlu village, Shiva Temple Road, BommahalliPost, Bangalore-560068

E- mail: cconfidence879@gmail.com / khanaashiq6486@gmail.com

Contact details: -

8861715962 (Proprietor), 7338004936(Operation Head) & 8147870075(Marketing Manager), 7975954474(Field Officer)

SECURITY. HOUSEKEEPING & OTHERS SERVICES

Respected Sir / Madam,

We are pleased to submit our offer for the security services cover for your establishment and look forward very much indeed for a success. Detailed information pertaining to our organization, special features of our services and terms and conditions of services are given below for your perusal please.

❖ INTRODUCTION

We have pleasure in introducing ourselves as security providers. We undertake to unload you of the burden and worries connected with all security and housekeeping aspects of your institution by effective and reliable security and maintenance services through our trained personnel, who posses sound professional knowledge, in vigilance, patrolling, gate controls searches, Smartly turned out in MODERN dress, our staff would immensely enhance the prestige and charm of your institution. We being men of profession fully recognize the significance of, and realize the implication of a dependable security system and it is exactly that, we promise you.

✓ OUR MISSION:-

We are all aware of the ever present and continually rising crime rate in our society. Therefore the need of the competitive and for competent security service has never been grater than it is today. The result is an ever-increasing need for more competent qualified security companies

.CSS&HKS is a company committed to supplying quality professional individuals for guard services, executive protection surveillance, industrial security, private investigation and event security.

"We are totally committed to giving you a quality, first class, Professional services without compromise to you or your company"

With hard work and single-minded devotion to the profession by its staff the organization started to grow and over a period of less than two years it turned into a sizable force.

It has since been growing by leaps and bounds. Catering to diverse needs of industrial and residential security of its esteemed clients, which include the government, semi government, private firms and establishments. The organization has spilled its operations to other states, acquiring national characteristics. With a view to provide effective and reliable security the company has created cells each headed by trained ex-personnel from the army, the police orother paramilitary forces as under.

Providing Solutions

We understand that the development of a long term relationship between client and vendor requires us to have knowledge of the clients industry, as well as providing immediate access to our main office support, effective management teams and qualified and trained responsible security personnel. Our success in the industry has come from our extensively trained security personnel backed by the supervision of our on staff. You and your client will be thoroughly satisfied with our approach to effective management solutions, professional support, courtesy, patrols and qualitative service. Take time to compare, we believe competition yields grater productivity.

❖ *OUR SERVICES*:-

✓ GUARDING SERVICE

A force of well-disciplined trained and selected security personnel to safeguard your Company's interests, assets etc. Our security personnel are deployed at various locations including Govt. installations, national, corporate houses, housing society, and so on and so forth.

✓ SPECIAL SECURITY SQUADS

Specially trained armed/unarmed security squads to solve labor agitation, strikes, lockouts, gheraos and demolition of encroachment etc. These special Security Squads also offer total personal and demolition of encroachments and unwanted miscreants. We also provide specialized in providing protection and security to materials in transit and cash management with recovery of cash loans given to persons by various financial services providers.

✓ <u>EVENT SECURITY</u>

Complete security planning and augmentation for events right from conceptualization to successful conclusion. Besides other important events Confidence Security Services & HKS has successfully embossed its security seal on many events in the Bangalore City.

***** TRAINING FACILITIES

For a super-effective security services organization, training of the security personnel with most exacting standards is a must. This is why we at Confidence Security Services & HKS. Provide with a specially designed training program to the security personnel to meet the clients need. Training is an integral part of Modern considering aspects of Recruitment, Training and Administration.

1) PHYSICAL PROTECTION:

Of vital buildings, rooms, equipment
Of parameter barriers
Parking lots and vehicles
Protective lighting
Lock and key system

2) PERSONAL CONTROL AND IDENTIFICATION:

Employee/ visitor control and identification Package, material and property movement Trucks and vehicle control Closed circuit television monitoring

3) EMERGENCIES:

Fire Medical

4) RECORDS AND REPORTS

Daily guard reports Incident reports Log books Interaction of security forces with client's employees.

• <u>Good Reasons To Consider Confidence Security Services & Housekeeping Services</u> For Security&Housekeeping

- o We will not let you down
- o What we say we do, we do
- o We place value on long terms relations with our customers
- o We will not tie you down to a complicated, one-sided contract.
- o We will not sub- contract your assignment out to other security companies
- o We will not make promises we cannot keep
- o Your assignment will be covered by fully trained, experienced, professional operatives

CSS&HKS is one of the reputed privately owned security firms. Its clientele represent the finest businesses, financial institutions, shopping centers, class manufacturers, communities and banks. Experience and extraordinary level of service make it the better choice for private security. The security officers, staff and management of CSS&HKS invite you to join its long list of highly satisfied clients.

Dragon Security service.. Commitment to service excellence is what makes it a leader in the security industry. CSS&HKS superior service begins with its employees. Well-chosen security officers are our most valuable assets. CSS&HKS is committed to hiring high caliber officers who are professional, intelligent and dedicated. Candidates are carefully selected to meet the high expectations of CSS&HKS and its clients. On going training and quality assurance measures ensure that our officers are the industries finest.

*Confidence Security Services & Housekeeping Services.

Specializes in the following security service models: Commercial Security Guard Services Industrial Security Guard services Special Event Security, Guard Security Services

Dedicated to developing and implementing specialized security guard programs for each of its clients, Confidence Security Services & housekeeping Services. provides superior service in a cost-efficient manner. Its commitment to professional quality security services is unmatched. With its exceptional security personnel, Confidence Security Services & HKS. Sets the industry standard for excellence.

• SALIENT FEATURES OF OUR SERVICES:

- (1) Our is an organization functioning on the line of Guard Services.
- (2) We have a large team of Security Guards well trained and experienced in Security duties.
- (3) We deploy our personnel in Smart Terry cot Uniform completes from headgearto footwear.
- (4) We also provide free of cost monsoon wear to our staffs.
- (5) Our staff will not be a member of any union and you will find them mosthonest, disciplined, loyal and well-mannered in all respects.
- (6) We are responsible for all statutory liabilities to our staff from time to time.
- (7) We have with us trained and expert field staff that looks after supervision and surprise checks of personnel deployed for duties.
- (8) We ensure that there will not be any theft or pilferage due to negligence or direct complicity of our staff.
- (9) We reserve the right to replace any of our staff by providing suitable relief.
- (10) We are capable to provide additional strength of security personnel at a veryshort notice to our clients.
- (11) We also do free of cost liaison work for our clients in respect of the security matters.
- (12) Before deploying our staff for duties, we give them training in Fire-fighting, Industrial Security and Intelligence work.
- (13) Alertness and Smartness of our staff will give you warmth pleasure on gate

and elsewhere.

(14) We are specialized in the fields of providing Armed Escorts for Cash and Protection to Personnel.

• WE BELIEVE IN WORK NOT IN WORD

- 1. We are herewith submitting best combined cost sheet at your premises.
- 2. Please refer the enclosed estimated cost sheet for combined service at your premises, term and conditions for your proposals and approvals.
- 3. GST REG No- 29EGXPB7457R1Z1
- OUR TERMS AND CONDITIONS:

✓ **UNIT COMPOSITION**:

The security unit to be deployed at your premises for duties may be decided with mutual consultations.

The contract will be initially for a period of one year and agreement will be signed by both the parties within 15 days from the date of issue of work order for which Agency will submit non judicial stamp paper of Rs.100/-.

The contract can be terminated during the operative period by giving one month's notice in writing by either party. Contract may be extended further for two years, if services are found satisfactory.

✓ WORKING HOURS:

Our security personnel will perform duties on working schedule of 24 hours per day in a week i.e. 8 hours per day for House Keeping and 12 hours for Security Guards 7 days in a week. Relieving staff will be provided by us at your cost on the day when the regular staff avail their weekly off.

✓ <u>SECURITY PREMISES:</u>

You will be responsible for providing and maintaining security covers like fencing walls, lights, proper gates fire alarms, emergency light, etc., to enable us to make perfect security.

✓ VALIDITY OF CONTRACT:

The validity of the contract will be for one year from the date of assuming charge of duties, extendable for any further period with mutual consent.

✓ TERMINATION OF CONTRACT:

The contract can be terminated by either party by giving One Month's notice or payment in lieu thereof. We are sure and confident that your good self will certainly give us an opportunity to prove the efficiency of our services with your esteemed organization. We assure you that the money paid by you to us will be well spent by way of an efficient service to be rendered by us.

The contractor is not responsible for any misplace / los/theft/of any loose/unattended / unlocked items (e.g bicycle, helmets, boxes, nameplates, show pieces, shoes & shoe etc) which are kept in the open area/base man area/common area.

✓ PAYMENT SYSTEM:

- a. The billing cycle shall be from the 30th to 3rd of every month.
- b. All monthly bills to be paid latest by the 5th of every month. In case of delayed payment interest will be charges @18% PA from the due date.
- c. Cash Transaction of any kind or for any reason is not permitted with any of our Staff. Confidence Security Services & HKS is in no way responsible for any cash transaction with the effect.

CONTACT INFORMATION:

Please feel free to contact if you have any questions regarding services.

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KINDLY ATTENTION:- ADMINISTATOR INCHARGE

RATES BASED ON 08 HRS SHIFT FOR HOUSEKEEPNING, LABOR, AND 12 HRS SHIFT FOR SECURITY AND OTHER SERVICES